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# Best practice 1

Assessment of mental status

Assessment of delirium

#### Identify:

- Factors that cause distress
- Actions to calm person if agitated

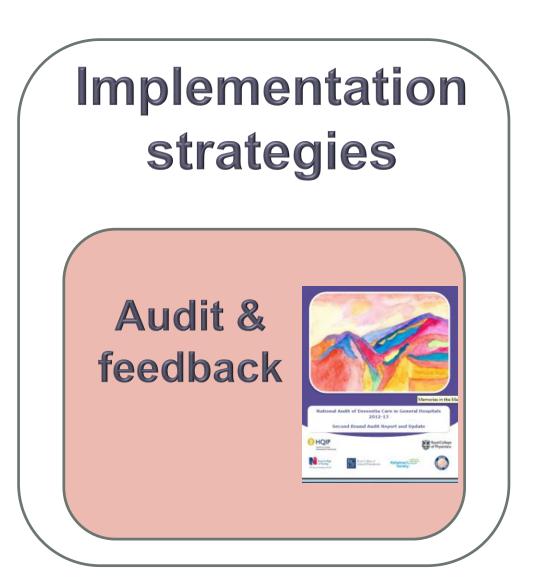
# The reality





## The problem?



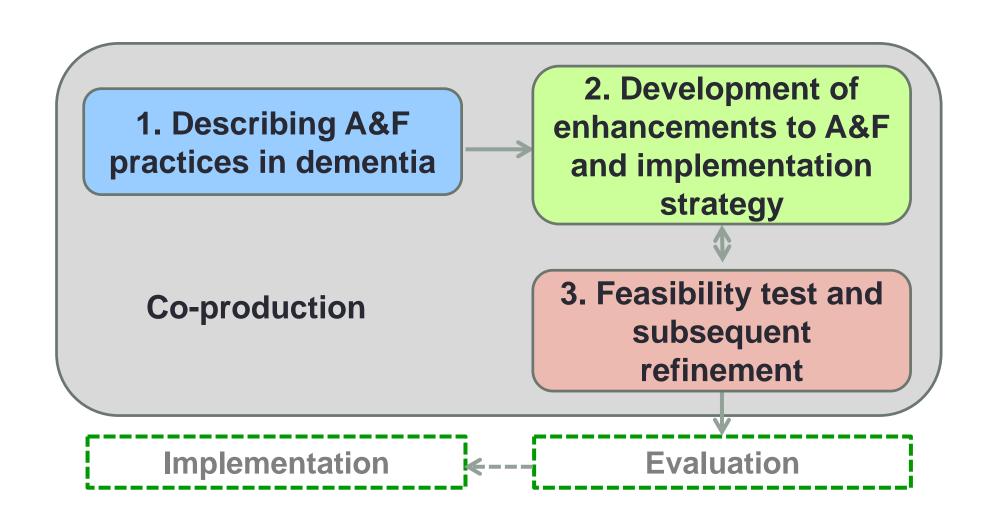


## Audit and feedback:

Audit and feedback (A&F) involves providing a recipient with a summary of their performance over a specified period of time

**Effective:** 4.3% absolute improvement

...but variable: IQR = 0.5% to 16% (Ivers et al, 2012)

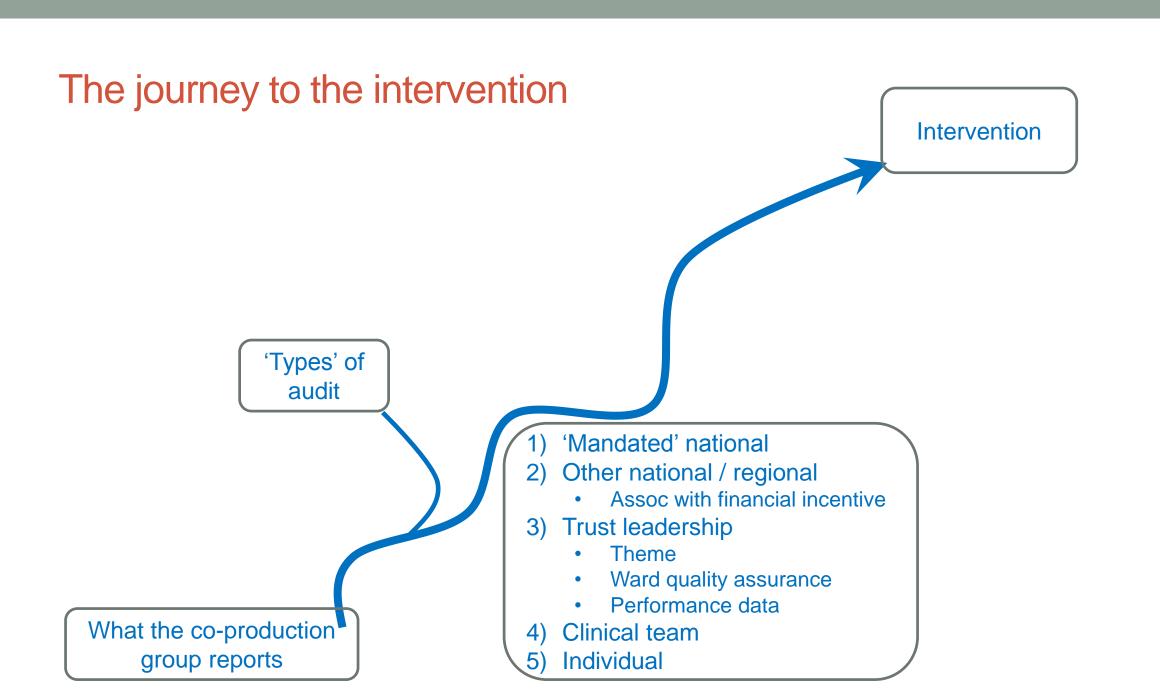


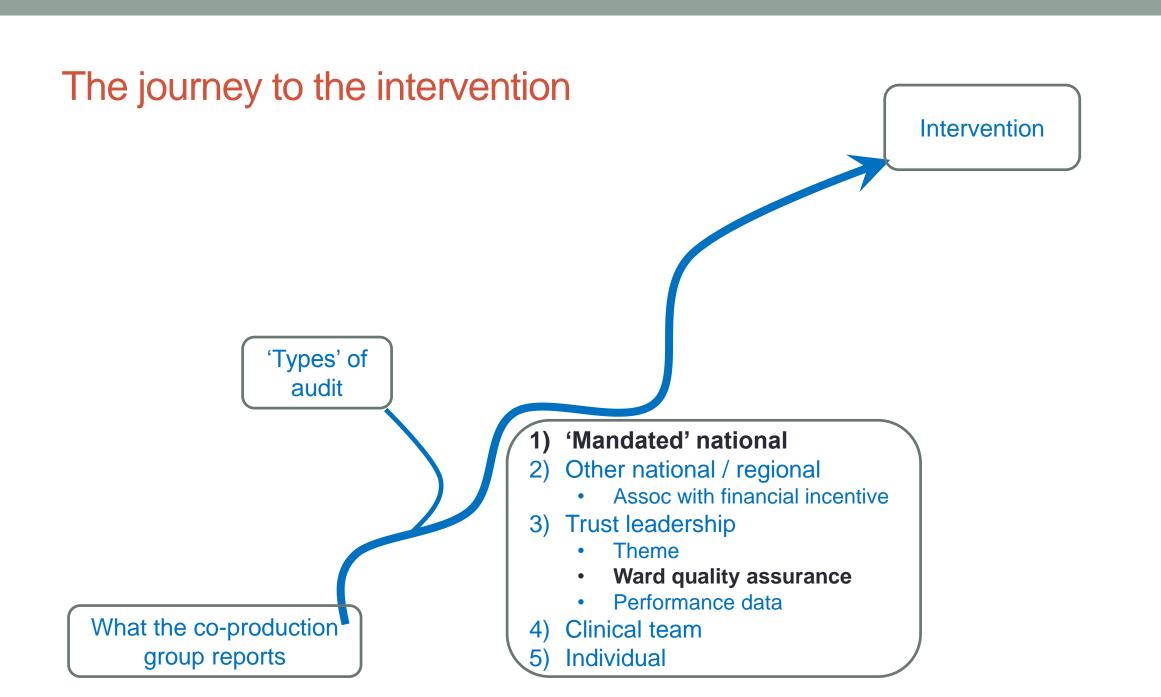
1. Describing A&F practices in dementia

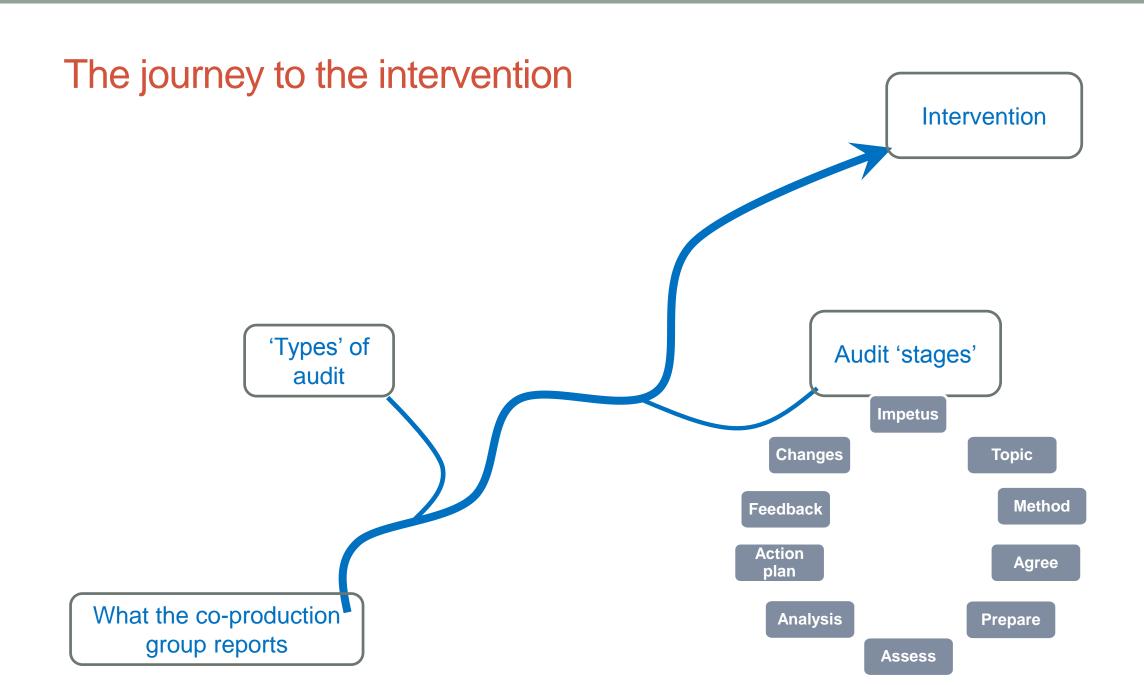
**Co-production** 

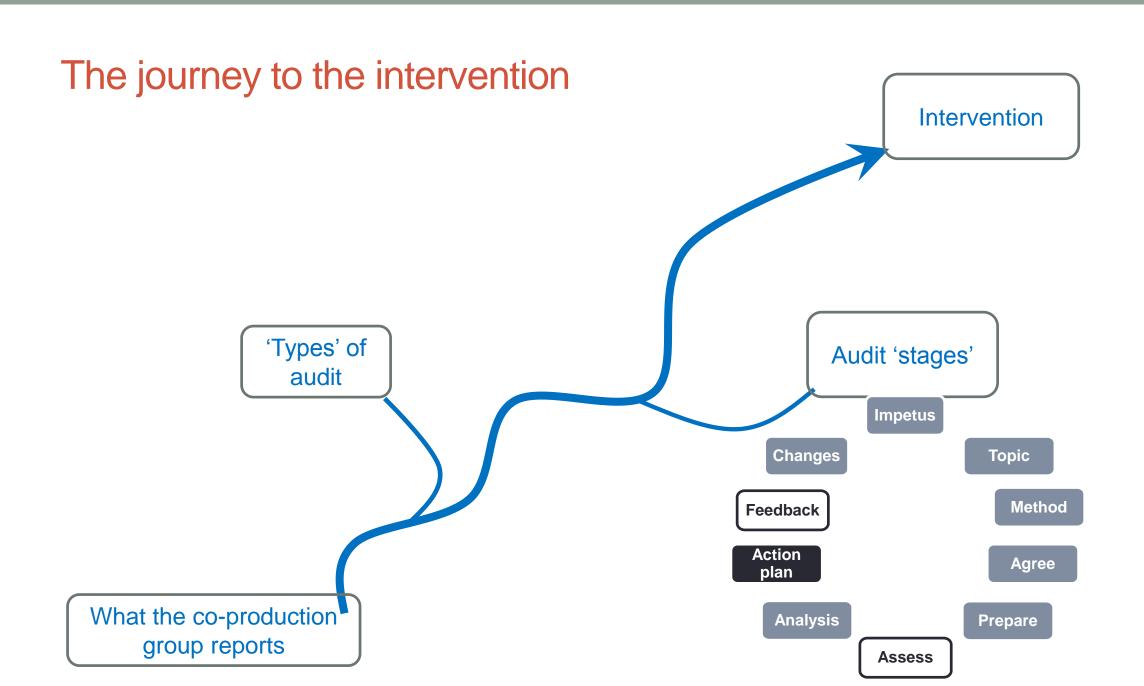
## **Phase 1 - Description**

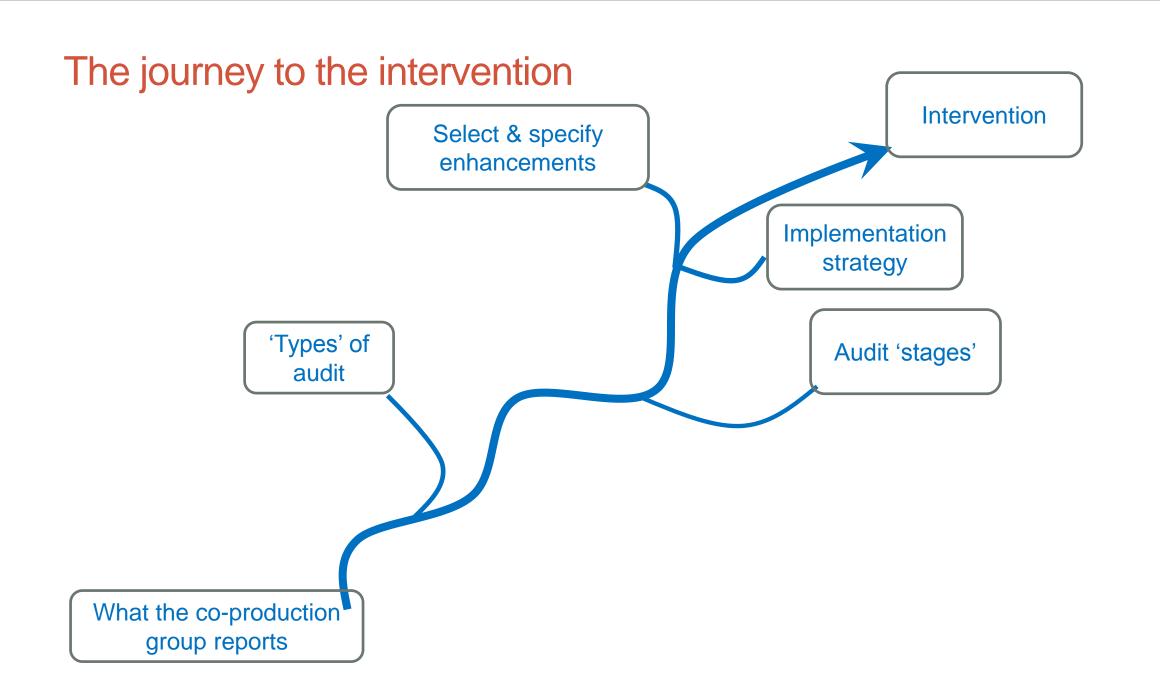
- 32 semi-structured interviews
- 36 observations
- 39 documents analysed
- Framework analysis
- Iterative presentation to co-production group for challenge and synthesis

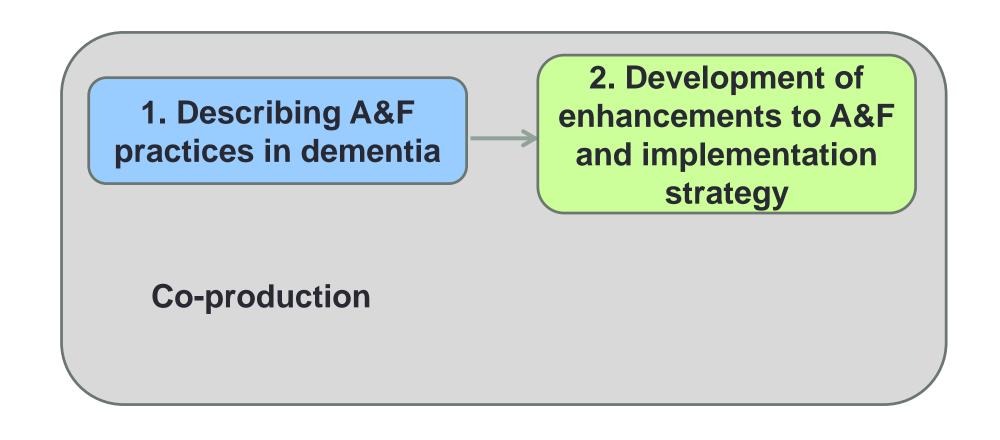












#### Enhancements (Colquhoun et al, 2017)

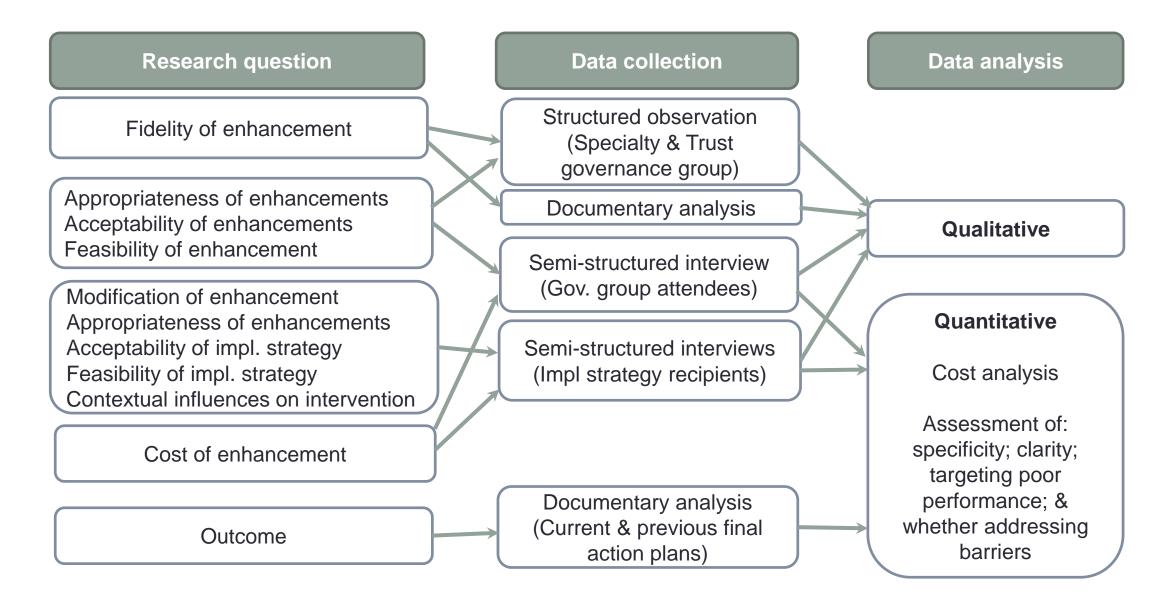
(discussing specification & implementation):

- 1. From national priorities to 'low baseline'
- 2. Support committee sense-making:
  - Target message to recipient & local priorities
  - Address trust and credibility
  - Present comparison (national, self, peer (Gude et al, 2019))
  - Present loss-framed data (e.g. 40% patients did NOT get...)
- 3. Link actions to results:
  - Identify the barriers to target care behaviour
  - Model the link between barrier and action
- 4. Adapt existing actions

#### Implementation strategy

Informed by Normalisation Process Theory (May & Finch, 2009)





## Thanks to:

Supervisory team
Co-production group members
Advisory group members

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